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Brisbane City

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12/09/2016

Ben O’Brien, Team leader

Beautiful Websites

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Dear Ben,

The purpose of this letter is to provide feedback in relation to the release demonstration presented last week. This letter is written with the intention of providing both positive feedback and constructive criticism related to the presentation and the product. It is our hope that the feedback given in this letter will allow you to continue to improve and polish the product.

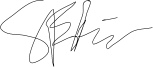
Similar to the last presentation, we still enjoyed the tracer bullet form of presentation. This form of presentation allows us to see the product through the eyes of the users. We can clearly see how an event can be created and viewed. Sufficient context was given about each aspect such as the event creation and viewing. A minor issue was the presence of place holder information instead actual dummy event information. As stated before it is important to us to be able to view the product in the eyes of the users, therefore having an actual dummy events information present would allow us to see exactly how this information would be presented. Nevertheless, the product and its added features were accurately demonstrated and explained.

As was the case for the previous release, all expectations for sprint plans and user story completion were agreed upon and just as last release we are happy to see that the majority of the agreed upon objectives have been completed. The user stories that were deemed of high importance were completed and many smaller user stories also completed. These stories also reassuringly passed their acceptance criteria’s, which assured us that they were not rushed or ignored in the development process. The presentation of newly added features was presented with a strong sense of pride in these features, which given their state, was well placed. Another small issue that was relayed to us was the fact that the product presented was not the most up to date product, which meant some features that had been developed were not demonstrated to us. In future it would be nice to see the most up to date product so that we can see the best representation of the current product. However, despite the slightly outdated product, the business value gained from the added features was defiantly apparent and provides us with confidence for the future development.

Similar to the last presentation, the demonstration was displayed and explained at a high level, which allowed even those with no IT knowledge to understand the newly added features and how the work in the context of the overall product. Every question we had was answered adequately with sufficient reasoning and sense. More than ever it was apparent that the development team work strongly together as a team to develop these new features, even with various sickness issues present. However, in future we would prefer a somewhat more professional presentation that clearly highlights the new features in an easy to understand manner. However, in the end the presentation was very informative and shows us that the development team is committed to providing the very best product available.

In conclusion, the new features added in this release presentation were effectively presented and defiantly provide added business value. In future we would like to see the most up to date product currently available. Nevertheless, we are happy with the progress of the product development thus far.

Yours faithfully,



Steve Fiedler

CEO of Zen Meditation